

Welcome to Style & Grace!

We want you to feel confident in your garments so that you can appreciate life's precious moments. In order for us to make that happen we want to communicate the following information.









- 1. We require information such as your name, email, cell phone number, address and credit card information in order to process your garments. Without this vital information, refusal of service may be communicated to you.
- 2. Please note that the costs can vary depending on the scope of work that is required to service your garments. Partial payments in the form of a deposit may be required.
- 3. For your convenience & faster service options, we accept Visa, Mastercard & Visa debit & Apple pay for payment processing. We'd be delighted to offer options such as delivery, curbside pick ups or grab & go services. Please note that auto payments are processed the next day upon order completion and when you have been notified that your order is ready for pick up.
- 4. We want you to be reunited with your garments upon completion and therefore are not responsible for any unclaimed orders over 60 days. Up to date contact information is vital and all unclaimed items are donated to various charities to help the community.
- 5. For all special care steps such as stain removal techniques, please note that there is no guarantee on complete stain removal. We strive to restore your garments and the chemistry of stain removal can be deemed as best possible in our professional judgement.
- 6. Press only requests are charged at the full cleaning cost of servicing garment and therefore are processed as full garment care from start to finish.
- 7. Like in any other business or services, rush or expedited requests for orders will result in additional charges applied.
- 8. Upon receipt of your order, please note that we'd be delighted to address any concerns you may have with the final product within 2 business days of receiving.
- 9. We encourage you to read your full disclosure on the back of your receipts and as always we would be delighted to help you understand our full terms and conditions at any time.